Larkspur Home
CUSTOMER CARE

Returns and replacements

What every customer service agent can offer, without asking a manager.

1 **Damaged on arrival**

We ship a free replacement by express delivery, or refund in full. The customer chooses.

2 **No return needed**

Damaged items never need to be sent back.

3 **Photos**

A photo is optional and never required before a replacement.

4 **Store pickup**

Any store can set aside an item in stock for same-day pickup.

5 **Late deliveries**

The shipping fee is refunded automatically.